



GRIT Freedom Chair: Push

Assembly Guide &

User Manual

Table of Contents

1	Safety Information.....	3
1.1	How to Contact GRIT	4
1.2	Safety First	4
1.3	Intended Operator	5
2	Unboxing & Headset Assembly.....	6
2.1	Unboxing	7
2.2	Unpacking the Box	7
2.3	Attaching the Fork & Headset	9
3	Additional Assembly.....	12
3.1	Inserting the Axles	13
3.2	Attaching the Rear Wheels	14
3.3	Attaching the Seatback	15
3.4	Attaching the Footrest	16
3.5	Attaching the Trail Handles	18
3.6	Attaching the Side Guards	19
3.7	Fit and Seating	20
4	Disassembly.....	23
4.1	Removing the Rear Wheels	24
4.2	Removing the Seatback	25
4.3	Transporting the GRIT Freedom Chair	26
5	Riding.....	27
5.1	Safety	28
5.2	Pre-Ride Safety Checks	28
5.3	Safety When Riding	28
6	GRIT Freedom Chair Techniques.....	30
6.1	Parking Brakes	31
6.2	Transferring	31
7	Maintenance.....	33
7.1	Caring for Your GRIT Freedom Chair	34

9.2	Handy Tools	34
8	Common Adjustments.....	36
8.1	Inflating the Wheels	37
8.2	Parking Brake Adjustment	37
9	Warranty Information.....	38
9.1	GRIT Freedom Chair Design & Support	39
9.2	GRIT Limited Warranty	39

Chapter 1

Safety Information

1.1. How to Contact GRIT

Congratulations on your new, all-terrain GRIT Freedom Chair! This Assembly Guide & User Manual is designed to help you assemble, ride, and maintain your GRIT Freedom Chair. It also contains important safety information, so please read through this guide before riding.

Wherever you go, the GRIT team isn't ever far away. If you have questions, need help, want to brag to us about a recent GRIT Freedom Chair adventure, or are looking for some information about an accessory or resource, below are some ways you can reach us:

- Phone: **877-345-4748**
- Email: **support@gogrit.us**
- Chat Window: ***www.gogrit.us***
- Facebook: www.facebook.com/GRITFreedomChair

The GRIT office is open Monday-Friday, 9AM-6PM EST.

1.2. Safety First

Riding the GRIT Freedom Chair requires some practice. It will likely take a few rides before you feel comfortable with the motions. After that, you'll be able to work on more technical terrains and maneuvers, build up your strength, and incrementally increase your distance. Every GRIT Freedom Chair rider you've seen online has worked hard over time to be as proficient as they are. It can be tough, but you'll get there, and our team and GRIT community are both here to help.

This guide holds important safety information. Please read through it before starting your first ride.

Like with any mobility device, riding the GRIT Freedom Chair involves the risk of injury. By choosing to ride the GRIT Freedom Chair, you assume responsibility for this risk, so it's important for you to practice safe riding. Safety information can be found in the following formats:

WARNING: Warnings indicate a potentially dangerous situation. Failure to heed these warnings could result in serious injury or death. For example:

WARNING: TIPPING IS POSSIBLE, especially when going uphill. When using the GRIT Freedom Chair: Push, someone should always have both hands on the push-assist bars behind the chair.

CAUTION: Cautions indicate a potentially hazardous situation. Failure to heed these cautions could result in minor or moderate injury. Cautions also indicate unsafe practices and conditions that may damage your GRIT Freedom Chair or void the warranty. For example:

CAUTION: Any fall can be dangerous. Always wear a helmet. Always be aware of your surroundings. This manual does not cover every possible dangerous situation or improper use of the GRIT Freedom Chair. You, the rider, are responsible for your own safety and accept all risks associated with using the GRIT Freedom Chair.

1.3. Intended Operator

- It is your responsibility to determine if the GRIT Freedom Chair is right for you. If you are unsure, consult with your physical therapist or medical advisors prior to riding the GRIT Freedom Chair.
- The GRIT Freedom Chair comes in several seat widths. Please ensure that you fit comfortably in your GRIT Freedom Chair. If you do not fit comfortably, please contact GRIT.
- The GRIT warranty covers only the original owner of the chair. Subsequent owners will have access to the GRIT support team but will not be covered under the initial warranty.
- You can reach out to GRIT directly at support@gogrit.us or 877-345-4748 to discuss what modifications and adjustments can be made to maximize your performance.

Chapter 2

Unboxing & Headset Assembly

2.1. Unboxing

Your GRIT Freedom Chair: Push was hand-packed by the GRIT team. Unless otherwise discussed with GRIT, your box contains these parts:

- | | |
|---------------------------------------|------------------------|
| 1. GRIT Freedom Chair Frame & Seatpan | 5. Seat Cushion |
| 2. Seatback | 6. Rear Wheels & Axles |
| 3. Footplate | 7. Side Guards |
| 4. Fork & Front Wheel | 8. Trail Handles |



*Depending on the accessories you selected, your parts may look slightly different than the above photo.
If you'd like to confirm the components you received, call GRIT at 877-345-4748.*

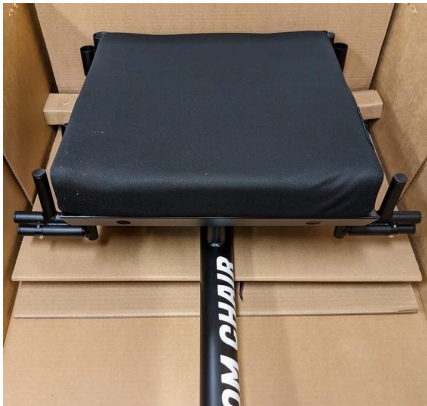
2.2. Unpacking the Box

Save the box! The original packaging is used for returns under the GRIT Guarantee. We hope you love your GRIT Freedom Chair, keep it, and end up recycling the box, but it's helpful to save the box during the first 30-day period.

Step 1: Remove the wheels (these will be in their own box), seatback, footplate, front wheel, and cushion from the box.

Step 2: To remove the main GRIT Freedom Chair frame, lift it up to reveal the footplate clamp, which will be secured beneath one of the cardboard inserts. Remove the clamp by loosening it and pulling it away from the chair (try twisting to free it). Remove the cardboard insert and reattach the clamp. **Note:** The clamp has a lip on it, so it can only be put on the tube in one orientation.

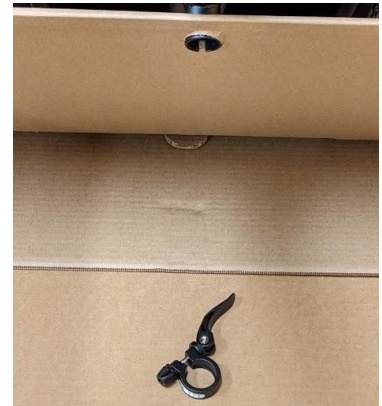
Please refer to the following images to complete these first 2 steps:



a) The frame is attached to the bottom of the box.



b) Lift the frame to expose the clamp holding it in place.



c) Slide off the clamp to free the frame.



d) Orient the clamp so that the lip is at the bottom.



e) Slide the clamp back onto the frame.

2.3. Attaching the Fork & Headset

Video instructions are available online at <https://www.gogrit.us/support-center>

To attach the fork, you will need the provided 5mm Allen key.

Call us at 877-345-4748 or email us at support@gogrit.us with any questions about the following steps.

Text instructions are below, but refer to the following two pages for photos that will help!

1. Remove the front wheel components from their plastic baggie and match them to the photo on the following page (for easy identification, place the parts right onto the photo).
2. Slide one of the two bearings onto the fork, **curved (*chamfer*) side up**.
3. Insert the fork through the headset tube at the front of the chair.
4. Slide the second bearing, **curved (*chamfer*) side down**, over the fork tube.
5. Slide the compression ring, **cone side down**, over the fork tube and push it down until it contacts the bearing.
6. Slide the bearing cover, **flat side down**, over the fork tube.
7. Separately, on a flat surface, put the top cap (**cone side down**) on top of the spacer.
8. Put the split washer (**either side up**) into the hole in the top cap.
9. Insert the screw through the top cap and the split washer. Grab this whole assembly and put it over the fork. Thread the screw into the fork.
10. Tighten the screw until you start to feel some resistance when rotating the fork. The fork should rotate 360 degrees without much resistance. The screw should be flush with the top cap.

#1: Screw



#2: Split Washer



#3: Top Cap



#4: Spacer



#5: Bearing Cover



#6: Compression Ring



#7: Bearing (note the angled edge)



#8: Bearing (note the angled edge)



Note: Components of the fork assembly, shown individually for identification purposes.



a) Slide the bearing onto the fork, curved (chamfer) side up. Push the fork tube into the Freedom Chair.



b) Slide on the top bearing, making sure the curved (chamfer) side of this bearing is facing down toward the ground.



c) Slide on the compression ring, cone side down, as far down as you can. It doesn't matter which direction the split is pointing.



d) Slide on the bearing cover, flat side down.



e) Put the top cap, cone side down, over the spacer.



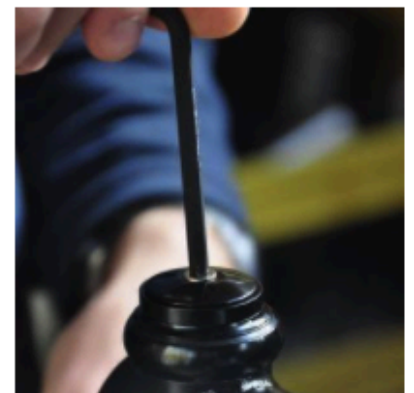
f) Slide the split washer onto the screw.



g) Insert the screw with the split washer through the hole in the top cap. Grab the top cap, spacer, and screw in your hand.



h) Put the top cap, spacer, and screw on top of the headset and thread the screw into the nut within the front wheel fork.



i) Tighten the screw with the provided Allen key until you start to feel resistance when rotating the fork left to right.

Chapter 3

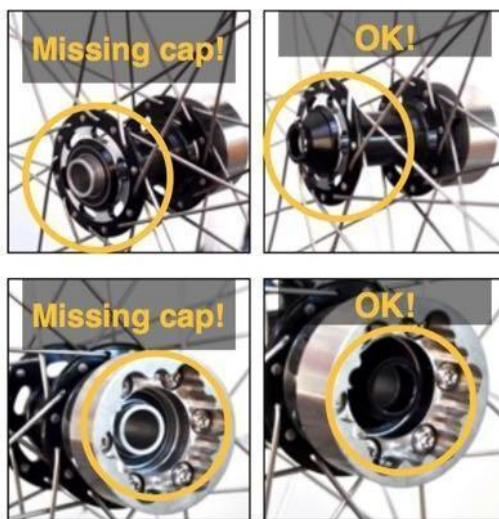
Additional Assembly

3.1. Inserting the Axles

GRIT Freedom Chair: Push models have two rear wheels secured to the frame of the chair via two silver, cylindrical axles. First, locate the two axles. See the photo below for reference:



Rear GRIT wheels come with black caps, which ensure proper spacing. Make sure there are two caps on each wheel. See the photo below for reference:



Note: Right side images show proper black cap placement. The coupling can be seen in the lower images.

Once you confirm the black caps are secure, insert the axles through the rear wheels (more on next page).

First, slide the axle into the wheel hub, inserting the axle through the side of the wheel that does **not** have the stainless-steel coupling. Press the button at the end of each axle to insert it through the hub. Make sure that the black hubcaps do not fall off. There should be a black cap on both sides of the hub. If a caps fall off, simply press it back on.

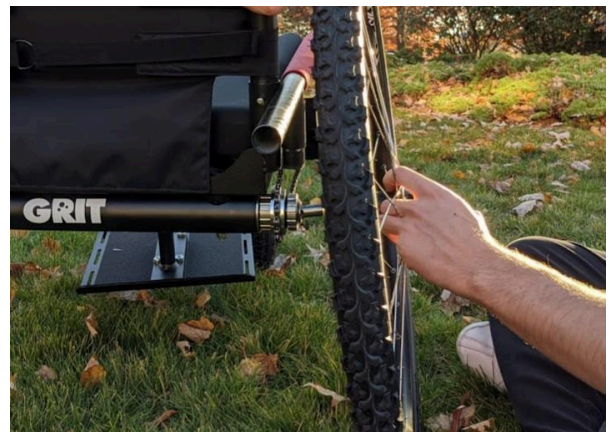
3.2. Attaching the Rear Wheels

Once the axles are inserted through the rear wheels, attach the rear wheels! Follow the process below. Note: Your GRIT Freedom Chair: Push will not have bike chains (as does the chair in the photo below), but the process for attaching your rear wheels will be the same!

Note: The side of the wheel with the wide, silver ring (coupling) connects to the chair.



a) Press the quick-release button on the axle inward.



b) Align the axles with the axle receiver.



c) Align the grooves on the coupling and insert the axle.



d) Ensure the push-button on the axle is out and the coupling is fully attached.

Note: Sometimes, the coupling can be misaligned, and the wheel will not fully attach (you'll know this is happening if the axle push-button won't push out). To fix this, rotate the chain until the slots of the coupling and the freewheel are aligned. The wheels are securely attached when the push-button on the axle pops out (see photos on following page).

3.3. Attaching the Seatback

The seatback slides into the seat and secures via two push buttons. Slowly insert both sides of the seatback at the same time to prevent it from jamming.

CAUTION: Make sure the seatback is fully inserted and the push buttons are popped out. Riding the GRIT Freedom Chair without fully inserting and locking the seatback could cause damage to the seat, and may cause risk of injury.



a) Slide the seatback into the receiving sockets on the back of the seat. Keep the seatback level while you slowly insert it into the sockets.



b) With your fingers, push the spring buttons inward **on both sides of the seatback** while lowering the seatback into the seat.



c) Slide the seatback down until the push buttons pop out on both sides.



d) Press the magnets of the privacy flap to the metal of the seatpan.

If the Seatback Becomes Stuck

Sometimes, the seatback can be hard to insert or remove. This happens when: The seatback tubes are not pushed into the seat simultaneously, if the canes on the seatback are bent, or if the receiving sockets are misaligned or bent.

To release a jammed seatback: Tap one side of the seatback with the base of your hand upward or downward. If this is a continuing issue, please contact GRIT at support@gogrit.us and we will assist.

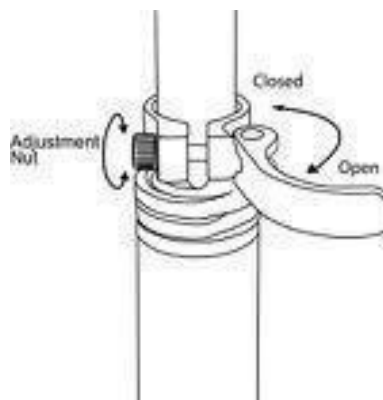
If your seatback doesn't insert or align with the receiving sockets: Check for damage to the top of the seatpan, the canes, and the receiving sockets themselves. Call GRIT at 877-345-4748 or email support@gogrit.us immediately.

Note: Keep your seatback tubes lubricated so they slide easily into the seat. We recommend using a Teflon-based lubricant like *Tri-Flow*.

3.4. Attaching the Footrest

The footrest attaches to the GRIT Freedom Chair using the same clamp used on bicycle seats. The footrest tube is inserted into the chair and then the clamp lever is used to lock the tube in place. The tightness of the clamp can be adjusted with the adjustment nut opposite the clamp lever. **See the following page for photos.**

CAUTION: If the footrest is loose or sways side to side, the clamp is not tight enough.



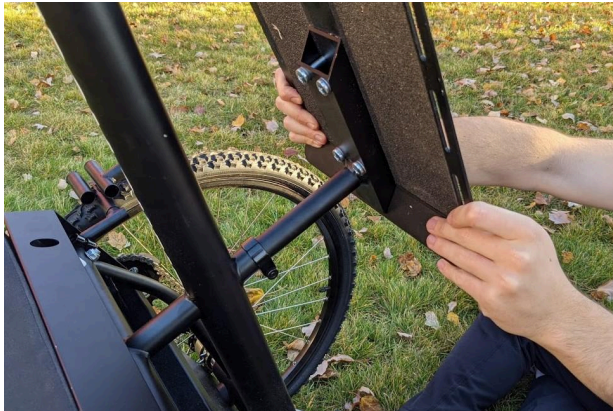
The adjustment nut controls the tightness of the clamp. Pull the lever outward to open the clamp so the footrest can be inserted and removed. Push the lever inward to close the clamp so the footrest is held in place.



a) Ensure the footrest clamp is open and loose enough for the footrest to slide in easily.



b) Insert the footrest tube with the footrest facing forward.



c) Slide the footrest tube into the frame until it is at an appropriate height.



d) Lock the clamp in place by pressing the lever down against the footrest tube.

3.5. Attaching the Trail Handles

Installation

Loosen the nylon of the seat back. Then, separate the two halves of each Trail Handle Clamp by removing the four front-facing screws. Noting left and right clamp setup, attach the Trail Handle Clamps **2.8"** from the tops of the canes (this positions the clamps between two nylon straps). Reaffix the seat back nylon.

Note: Loosening all four straps will allow the top set to reach over the Trail Handle Clamps.

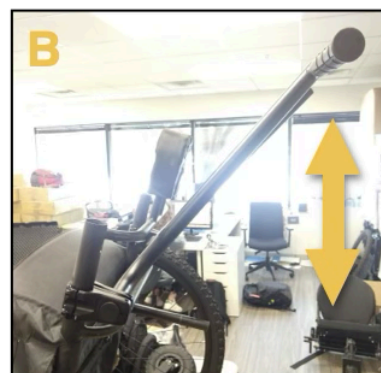


Adjustments

A) To straighten the Trail Handles or move them up or down the canes, loosen the four front-facing clamp bolts. Once loosened, slide or adjust each handle to your desired position and retighten the four bolts.



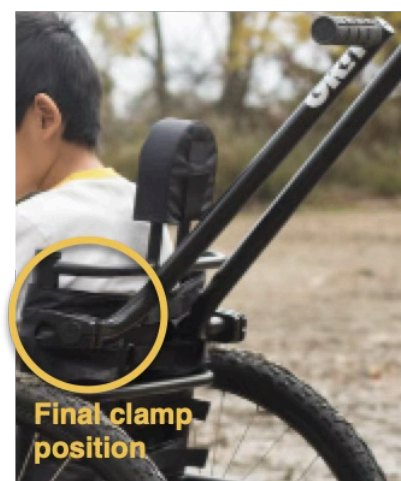
B) To adjust the angle of the Trail Handles, loosen the two pinch bolts on the rear-facing half of the Trail Handle Clamps. Rotate handles as desired, then retighten the bolts.



Note:

When tightening the four Trail Handle Clamp bolts, it is best to use a star pattern, as though tightening the lug nuts of a car.

If either Trail Handle rotates during use, apply slightly more torque, evenly, to each of the four Trail Handle Clamp bolts and/or the two pinch bolts, depending on the direction of the rotation.



3.6. Attaching the Side Guards

The Side Guards will come with both magnets and screws. Most folks prefer to use the magnets only (for easier removal), but inserting just one screw will secure the Side Guard to the seatpan. Note: Both Side Guards are identical: There is no “left” or “right.”

To install the Side Guards:

1. Position the Side Guard as shown in Figure 1. You may find it easier to remove the seat cushion to ensure proper alignment.
2. The magnets will secure the Side Guard to the sidewall of the seatpan. If you'd like to install a screw as well, line up the Side Guard with the corresponding hole on the seatpan (see Figure 2).
3. Slide the washer over the threaded portion of the screw. Position the screw so that the bolt head is on the outside of the seatpan. Tighten the screw with a Phillips head screwdriver.
4. Repeat for the other Side Guard.



Figure 1: Shown without seat cushion.

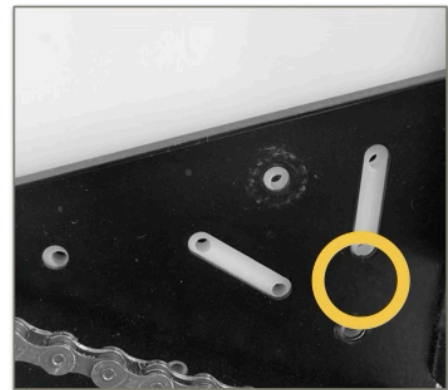


Figure 2: Insert the screw through this hole.



Figure 3: Finished look at an installed Side Guard.

3.7. Fit and Seating

- **Seatbelt**

The GRIT Freedom Chair ships with a seatbelt included and attached to the seatpan. It may be tucked beneath the seat cushion. We recommend riding with a seatbelt.

- **Foot Straps**

The footrest plate has slots to add your own foot straps. You may use these to secure your feet into the footrest. GRIT also has straps available for purchase.

- **Leg Straps**

Leg straps may be used to hold your legs together, which can improve clearance for your lever strokes. We recommend Neoprene straps, though Velcro also works well.

- **Strap-Mounting Holes**

The sides of the GRIT Freedom Chair seatpan have pre-drilled holes. These holes may be used to add additional straps.

- **A Note On Cushions**

- The GRIT Freedom Chair ships with a wheelchair-style comfort cushion. The cushion is not a pressure-relief cushion. Some riders choose to add their own cushions; please consult with your physical or occupational therapist to see if this cushion is appropriate for you.
- The GRIT Freedom Chair seat is sized to accept standard wheelchair cushions, including pressure-relief cushions.
- All sizes of the GRIT Freedom Chair have a 16-inch seat depth. Velcro may be applied to the seatpan to appropriately secure your cushion.
- Some riders have benefited from stacking multiple cushions in the GRIT Freedom Chair to achieve a taller rider position. **Note:** Adding or removing cushions will adjust your center of gravity, potentially increasing the risk of tipping.

CAUTION: Riding the GRIT Freedom Chair with an inappropriate cushion may result in pressure-related injuries. Consult with your occupational therapist to make sure your GRIT Freedom Chair cushion is right for you. Always wear closed-toed shoes when riding the GRIT Freedom Chair.

CAUTION: If using the footplate, make sure your feet do not slide forward, into, or against the front wheel. See photos below.



Ideal foot position when operating the GRIT Freedom Chair.



Ideal position, shown with optional Foot Strap.

Note: The slots on the sides of the footplate are for optional foot straps. GRIT can provide these, but you can use your own velcro straps if you'd like.

Chapter 4

Disassembly

4.1. Removing the Rear Wheels

The rear wheels of the GRIT Freedom Chair can be removed with the quick-release push-button axles.



a) Grab the wheel near the hub and push the axle button inward.



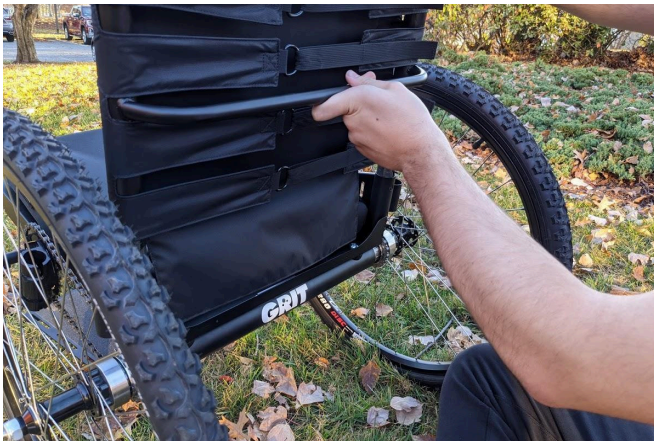
b) Pull the wheel straight away from the chair while keeping the button pressed.

4.2. Removing the Seatback

To remove the seatback, push in both buttons while lifting upward on the seatback. You may find it easier to release and lift one side at a time.



a) Simultaneously push in the buttons on both sides of the seatback.



b) Hold both buttons in while pulling upward on both sides of the seatback.



c) Continue pulling upward on both sides of the seatback until it is released.

4.3. Transporting the GRIT Freedom Chair

The GRIT Freedom Chair is designed to be disassembled and transported by car. Our riders have packed their GRIT Freedom Chairs into compact sedans, pickup trucks, minivans, SUVs, and almost everything in between!

Some pointers to ensure your GRIT Freedom Chair arrives at the trailhead in peak riding condition:

- Put the main frame of the chair into the trunk first. It is the heaviest part, so avoid placing it on top of the other parts. Do not lay the seatpan on its side, as this risks bending the metal.
- Most folks will leave the footrest on their chair when transporting, but it can be removed if desired.
- Avoid metal-on-metal contact to prevent scratches.



Note: Avoid having anything press into the sides of the seatpan.

Chapter 5

Riding

5.1. Safety

You must practice **riding the GRIT Freedom Chair on smooth, flat ground until you and anyone assisting you feel confident**. While practicing in the GRIT Freedom Chair, avoid areas containing rough terrain, steep slopes, automobile traffic, or open water.

WARNING: PRACTICE RIDING THE GRIT Freedom Chair IN A SAFE AREA UNTIL YOU ARE COMFORTABLE. Do not ride in areas containing rough terrain, steep slopes, automobile traffic, or open water until you have become proficient with stopping and turning the GRIT Freedom Chair.

5.2. Pre-Ride Safety Checks

It is extremely important to inspect your GRIT Freedom Chair before each ride to make sure it is in trail-ready condition:

1. Ensure the wheels are correctly attached and the axle push buttons are popped out.
2. Ensure that the tires are properly inflated. We recommend 45 PSI for all three tires.
3. Check that the seatback is fully inserted and the push buttons are popped out.
4. Ensure that the footplate is attached securely.

WARNING: It is your responsibility to ensure you are properly secured within the GRIT Freedom Chair. Please consult with your physical or occupational therapist if unsure. Failure to properly secure yourself in the chair could result in a fall.

5.3. Safety When Riding

We encourage you to exercise your best judgment to determine whether a specific activity in the GRIT Freedom Chair is safe for you. Every rider is different; do not attempt an unsafe activity that you have seen other riders perform in the GRIT Freedom Chair. Here are some useful tips for safe GRIT Freedom Chair riding:

- Always ride with someone assisting you from behind the chair. They should have both hands on the Trail Handles at all times.

- Practice riding the GRIT Freedom Chair in a safe area.
- Be careful when descending hills.
- Be careful when climbing hills to ensure you do not tip backward. Make sure the assistant has both hands on the Trail Handles.
- Ride with the seatbelt.
- Ride with a helmet.
- Wear high-visibility clothing, reflectors, and lights when riding in low-light conditions.

City Riding

When riding in city areas or where other vehicles may be present, be mindful of the low height and added length of the GRIT chair. Visibility additions, such as flags and reflectors, may be appropriate to ensure that you can be seen in the GRIT Freedom Chair by cars and cyclists.

Night Riding

Visibility is especially important when riding at night. The GRIT Freedom Chair backpad has a loop on the rear, specifically for mounting a rear bike light. We also recommend using reflective decals, high-visibility clothing, and a reflective flag when night riding.

Riding in Wet Conditions

Stopping distance is increased in wet conditions, so **use extreme caution on wet hills.**

Trail Riding

Bring plenty of water, some snacks, and a friend who can assist. Tell others where you are going and when to expect you to return. Bring your cell phone. **Do not ride the GRIT Freedom Chair alone in the woods.**

Chapter 6

Freedom Chair Techniques

6.1. Parking Brakes

CAUTION: You'll have to adjust the parking brakes when swapping wheelsets! Check out Chapter 10 for Parking Brake Adjustment step-by-step instructions.

The GRIT Freedom Chair features unique parking brakes designed to be stronger and more reliable than standard wheelchair brakes.

Always apply both parking brakes, as the application of a single parking brake does not guarantee that the chair will not move.



- a) Push down on the parking brake to disengage.
- b) Parking brake in the off position. Chair can move.
- c) Pull up on the parking brake lever to engage.
- d) Parking brake in the on position. Chair is stopped.

The parking brakes can be adjusted if they seem too loose or too tight. A correctly fit parking brake will lock the wheel with the minimum pull force required. For more information about our parking brakes, see: <https://www.gogrit.us/support-center>

6.2. Transferring

There are a number of ways to transfer in and out of the GRIT Freedom Chair. Use whatever technique works for you. Our riders have recommended the following tips:

- Always engage the parking brakes before transferring into the GRIT Freedom Chair.
- When transferring out of the chair, many prefer to swing both legs over to the transfer side of the chair before making the transfer.

- Grab the seat or the wheels (after the parking brakes have been engaged) to help with transferring.
- The footrest may be lowered prior to transferring to make clearance.
- The front tube is a useful grab point when transferring from low positions or the ground.
- You may use your own cushion in the GRIT Freedom Chair or stack your cushion on the provided cushion for a higher riding position.
- For transfer videos from other riders, see: www.gogrit.us/faq#transfer

CAUTION: Use caution when transferring, as an improper transfer may result in a fall.
ALWAYS ENGAGE THE PARKING BRAKES WHEN TRANSFERRING.

Chapter 7

Maintenance

7.1. Caring for Your GRIT Freedom Chair

Caring for your GRIT Freedom Chair is just like caring for a bicycle. Here are some tips:

Always:

Keep your GRIT Freedom Chair out of the rain when not in use. The frame is zinc-plated and covered with a high-quality powder-coat, but excessive exposure to rain and moisture will decrease the life of the frame. If it gets wet, dry it with a clean towel. Keep the bearings and other moving parts free of sand and fine particles.

Before Every Ride:

Check to make sure the tires are sufficiently inflated (45 PSI). Confirm that parking brakes are adjusted for your tires.

Once a Month:

Inflate your tires. 45 PSI is a safe amount for all three tires. Otherwise, stay within the ranges inscribed on the sidewalls of each tire.

After a Beach Trip:

Remove the seat cushion and hose the chair down with fresh water to clean off the salt and sand from the frame and wheels. Submersing or pressure-washing the GRIT Freedom Chair can affect the powdercoat and displace the grease in bearings, so take care to inspect rotating parts if you do this.

7.2. Handy Tools

Be prepared, wherever your adventure takes you. Here is a full list of the tools you may find yourself wanting:

- **Allen (hex) keys.** Common sizes: 5mm (to tighten the headset and adjust parking brakes), 6mm (to tighten clamping Trail Handles), 4mm (to remove some older-style parking brake attachments).
- **Bike pump.** Always make sure your air is filled to the correct pressure for the terrain you are riding (45 PSI is safe for all three tires). Schrader valves (not Presta) come standard on the GRIT Freedom Chair (the same valve as car tires).
- **Backup tubes.** Rear tires: 3.0 (Standard Mountain Bike Tires) – 26" x 1.75" (ISO 559), Spartan (Sand and Snow Tires) – 26" x 2.25" (ISO 559), Pro – 26 x 2.0". Front tire: 2.80"/2.50"-4".

***Note:** Tire levers can help make tire removal and tube change even easier, and patches can help if you don't have a tube.*

- **Lubricants.** These keep your chain and other parts moving extra smoothly. GRIT commonly uses “Tri-Flow” brand PTFE lubricant on the chain and seatback.
- **Water/snacks.** Using the GRIT Freedom Chair is a workout! Make sure you stay hydrated and energized. Carry these in a small bag on you with your other tools. Some bike bags and water-bottle cages work well, too.

Chapter 8

Common Adjustments

8.1. Inflating the Wheels

It is important to keep the tires at the recommended pressure to prevent flats caused by under-inflation. Do not over-inflate the tires.

On soft, sandy ground, riding with lower pressure (but still at or above the minimum pressure) will provide more traction. On pavement, riding with higher pressure (but still below the maximum pressure) will reduce rolling resistance and make the chair easier to push.

We recommend 45 PSI for balanced performance over all terrains.

8.2. Parking Brake Adjustment

The parking brakes can be adjusted to make them tighter (more braking power) or looser (easier to engage the brakes). If you use the sand/snow wheels for an extended period of time, you may want to adjust the parking brakes so that they fit the wheels better.

A video tutorial of this process is located here: <https://www.gogrit.us/support-center>.

Chapter 9

Warranty Information

9.1. GRIT Freedom Chair Design & Support

Every GRIT Freedom Chair is hand-assembled and certified by our engineering and design team. We've tested the GRIT Freedom Chair extensively in the lab, in the field, and with the help of wheelchair riders around the world. This being said, unexpected things happen, and we want to be there for you when they do.

If you have any issues with your GRIT Freedom Chair, you can contact us directly at support@gogrit.us or 877-345-4748.

We are the designers of the product and will do everything we can to make things right. In short, our two-year warranty covers repairs or replacements of all non-wear components of the GRIT Freedom Chair manufactured by GRIT, subject to the terms below. Wear parts, such as tires, tubes, brakes, and bearings, are not covered.

9.2. GRIT Limited Warranty

Every GRIT Freedom Chair is hand-assembled and certified by our engineering and design team in Massachusetts. We have tested the GRIT Freedom Chair extensively in the lab, in the field, and with the help of wheelchair riders around the world.

Every component has been extensively prototyped and refined based on our combined 30+ years of experience designing mobility aids for some of the most extreme environments in the world. That being said, unexpected things happen, and we want to be there for you when they do.

To review the full GRIT Warranty and all terms, see <https://www.gogrit.us/warranty>.

Always feel free to call us at 877-345-4748 or email us at support@gogrit.us. Until then, enjoy the ride in your GRIT Freedom Chair!

